



**AUTORITETI KOMBËTAR PËR
CERTIFIKIMIN ELEKTRONIK
DHE SIGURINË KIBERNETIKE**

**RFC 2350 description for AKCESK
(National Authority for Electronic Certification and Cyber Security)**

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1. About this document

This document contains a description for the National CSIRT of the Republic of Albania according to RFC 2350. It provides basic information about the CSIRT, the ways it can be contacted, describes its responsibilities and the services offered.

1.1 Date of Last Update

This is version 2 of 20/09/2023

1.2. Distribution List for Notifications

There is a distribution list for notifications only for the CII point of contacts in the Republic of Albania. Any other specific questions or remarks please address to the AKCESK mail address.

1.3. Locations Where This Document May Be Found

The current version of this CIRT description document is available from the AKCESK website – <https://cesk.gov.al/rreth-nesh/>

2. Contact Information

2.1. Name of the Team

AKCESK, Autoriteti Kombëtar për Certifikimin Elektronik dhe Sigurinë Kibernetike

2.2. Address

Autoriteti Kombëtar për Certifikimin Elektronik dhe Sigurinë Kibernetike

Rruga: "Papa Gjon Pali II", Nr 3, Kati I, Tiranë, Shqipëri

2.3. Time Zone

GMT, Greenwich Mean Time (GMT+01, from the last Sunday in October to the last Saturday in March)

GMT, Greenwich Mean Time (GMT+02, from the last Sunday in March to the last Saturday in October)

2.4. Telephone Number

+355-(0) 422 21 039

2.5. Facsimile Number

+355-(0) 422 21 039

2.6. Other Telecommunication

None available

2.7. Electronic Mail Address

For the incident reports, please use the address info@cesk.gov.al

2.8. Public Keys and Encryption Information

For the incident related communication, you can use this key:

-----BEGIN PGP PUBLIC KEY BLOCK-----

Comment: User-ID: AKCESK <info@cesk.gov.al>

Comment: Valid from: 9/20/2023 12:07 PM

Comment: Valid until: 9/20/2025 12:00 PM

Comment: Type: 255-bit EdDSA (secret key available)

Comment: Usage: Signing, Encryption, Certifying User-IDs

Comment: Fingerprint: 78609E33DF43E411A87260135C733F9BA8DB808E

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mDMEZQrEWhYJKwYBBAHaRw8BAQdAZ9bUcH7vHHHQVaCeHzn7Em6ymefB17bY4SwY
NvdcwpG0GUFLQ0VTSyA8aW5mb0BjZXNrLmdvdi5hbD6ImQQTFgoAQRyYhBHhgnjPf
Q+QRqHJgE1xzP5uo24COBQJlCsRaAhsDBQkDw7bGBQsJCAcCAiICBhUKCQgLAgQW
AgMBAh4HAheAAAoJEFxzP5uo24COjnoA/iaWsK4eGdYaD0ZuywRcKRhmInA68gBf
q9kgXd1DcQ+0AQDybPDoehWGC+nygzyXuVk/E3RL/JJaHVCKdnBveQkzA7g4BGUK
xFoSCisGAQQBI1UBBQEBB0BR53CijzAPCAPFe3gWpZtDlp3VfoVQ2EGO2JeZ9ts6
dwMBCAelfgQYFgoAJhYhBHhgnjPfQ+QRqHJgE1xzP5uo24COBQJlCsRaAhsMBQkD
w7bGAAoJEFxzP5uo24COEM0BAK3vuEnDIzekX3I9v/R6gq1C/UM56zcDWgQC80Rk
yalqAQDE5LXMDRG+yGE8UZc4NRZMUN1nluVMeWz1f0JG7Q+KDQ==
=6nrg
-----END PGP PUBLIC KEY BLOCK-----
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2.9. Team Members

AKCESK consists of five (5 directories) with respective units committed to increasing cybersecurity levels in the Republic of Albania:

- Directorate Of Certification, Policy & Legal Affairs –Mrs. Irma Droboniku (Director)
- Cyber Security Governance, Control & Strategic Development Directorate – Mrs. Edlira Gjollushi (Director)
- Directorate Of Cyber Security Analysis – Mr. Rexhion Qafa (Director)
- CSIRT Operations Center Directorate – Mr. Ilir Daka (In Charge)
- Directorate of Services and Maintenance

A full list of AKCESK team members is not publicly available. Team members will identify themselves to the reporting party with their full name in an official communication regarding an incident. General Management, liaison and supervision are provided by Mr. Igli Tafa, General Director, National Authority for Electronic Certification and Cyber Security.

2.10. Other Information

General information about the AKCESK can be found at www.cesk.gov.al

2.11. Points of Customer Contact

The preferred method for contacting AKCESK for all the issues related to incidents on CII is through internal portal issued by AKCESK. For all other entities is via official email raport@cesk.gov.al

For general questions please send an e-mail to info@cesk.gov.al . If it is not possible (or not advisable for security reasons) to use e-mail, AKCESK can be reached by telephone at + 355 (0)422-21-039. The AKCESK hours of operation are generally restricted to regular business hours (08:00-16:30 Monday to Friday except holidays).

3. Charter

3.1. Mission Statement

3.2. Constituency

Our constituencies are stated by Law on Cyber Security 2/2017 and Defined by DCM No. 553, dated 15.07.2020, "On approval of the list of critical information infrastructures and list of important information infrastructures " (Updated by DCM Nr. 761 dated 12.12.2022)

3.3. Sponsorship and/or Affiliation

AKCESK is an Authority under the Prime Minister's Office

3.4. Authority

The National Authority for Electronic Certification and Cyber Security operates under the authority of Law on Cybersecurity 2/2017. AKCESK operates within the bounds of the Republic of Albania.

AKCESK works cooperatively with CII operators of the Republic of Albania, public and private sectors as well as International Institutions which focus on Cyber Security

4. Policies

4.1. Types of Incidents and Level of Support

4.2. Co-operation, Interaction and Disclosure of Information

All incoming information is handled confidentially by AKCESK, regardless of its priority. Information that is evidently very sensitive in nature is only communicated and stored in a secure environment, if necessary using encryption technologies.

AKCESK will use the information you provide to help incident response coordination. Information will only be distributed further to other teams and members on a need-to-know base, and preferably in an anonymized fashion. For all cybersecurity incident information TLP protocol is applied.

AKCESK operates within the bounds of the Republic of Albania's legislation.

4.3. Communication and Authentication

For all CII's operating in the Republic of Albania and identified by DCM Nr. 761 dated 12.12.2022 the communication is done through internal system managed by AKCESK.

E-mails and telephones are considered sufficiently secure to be used even unencrypted for the transmission of low-sensitivity data. If it is necessary to send highly sensitive data by e-mail, PGP will be used.

If it is necessary to authenticate a person before communicating, this can be done either through existing webs of trust (e.g. TI, FIRST) or by other methods like call-back, mail-back or even face-to-face meeting if necessary.

5. Services

5.1. Incident response coordination

AKCESK coordinates the response effort among constituencies involved in the incident. This includes CII operators stated by DCM Nr. 761 dated 12.12.2022 of Republic of Albania. The coordination work may involve collecting contact information, notifying sites of their potential involvement (as victim or source of an attack), collecting statistics about the number of sites involved, and facilitating information exchange.

Part of the coordination work may involve notification and collaboration with law enforcement agencies and other local and national CSIRTs with the focus protection of CII systems, networks and services.

This service does not involve direct, on-site incident response.

5.2. Awareness Building

AKCESK Unit will prepare a security alerts including:

- Safety warnings for specific needs of the constituency. These alerts provide timely information on the current situation and the activities that pose a threat to operators of electronic communication networks and services and their users.

- Safety warnings for the public. These alerts contain brief information that is clear for understanding from home computers user, in order to protect themselves to the internet.

Performing this service seek opportunities to increase security awareness through developing articles, posters, newsletters, web sites, or other informational resources that explain security best practices and provide advice on precautions to take. Activities may also include scheduling meetings and seminars to keep constituents up to date with ongoing security procedures and potential threats to organizational systems.

6. Incident Reporting Forms

The form is available on the following <https://cesk.gov.al/wp-content/uploads/2020/07/Kategorite-e-incidentit.pdf> Page 9.

7. Disclaimers

While every precaution will be taken in the preparation of information, notifications and alerts, AKCESK assumes no responsibility for errors or omissions, or for damages resulting from the use of the information contained within.